

Warrenville Public Library District  
Technology Associate Supplemental Questionnaire

Applicant Name:

1. Do you have a degree in Information Technology? (select all that apply)

Yes, an Associate's degree in Information Technology or closely related field

Yes, a Bachelor's degree in Information Technology or closely related field

Yes, a Master's degree in Information Technology or closely related field

No, I have no degree in Information Technology or a related field

Other \_\_\_\_\_

2. Do you have any IT certifications?

Yes, one certification

Yes, two certifications

Yes, three or more certifications

No, I have no certifications

If you answered "Yes" to question #2, please list your IT certifications, including date obtained, below.

3. Do you have work experience that includes Microsoft Windows desktop administration?

Yes, one year of experience

Yes, two years of experience

Yes, three or more years of experience

No, I have no such experience

If you answered "Yes" to question #3, please describe your Microsoft Windows desktop administration work experience below.

4. Do you have work experience that includes Microsoft Windows Server administration?

- Yes, one year of experience
- Yes, two years of experience
- Yes, three or more years of experience
- No, I have no such experience

If you answered "Yes" to question #4, please describe your Microsoft Windows Server administration work experience below.

5. Do you have work experience that includes network equipment (e.g., routers, firewalls, switches) administration?

- Yes, one year of experience
- Yes, two years of experience
- Yes, three or more years of experience
- No, I have no such experience

If you answered "Yes" to question #5, please describe your network equipment administration work experience below.

6. Do you have work experience that includes patch management (e.g., WSUS, SCCM, BigFix/Tivoli) administration?

Yes, one year of experience

Yes, two years of experience

Yes, three or more years of experience

No, I have no such experience

If you answered "Yes" to question #6, please describe your patch management administration work experience below.

7. What experience do you have in training end-users? (If no experience, please state "None.")

8. What experience do you have in preparing technical documentation? (If no experience, please state "None.")

9. Describe one of the more difficult technical issues (related to desktop, server, or networking support) you have encountered and explain how you resolved it.